



## **Service Terms & Conditions**

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### **1. Service Description.**

We provide professional story coaching and writing services. Coaching sessions may include page reviews, zoom coaching time, written summaries, and/or written articles. Writing services may include content written at the direction of the client.

### **2. Payment Terms**

Payments are processed through Thrivecart (PayPal and Stripe). Coaching services may be ordered through the website. Writing services require a phone call with the client to clarify the client's needs and our ability to provide that service in a timely manner. Payment for the individual coaching services and any writing services are non-refundable.

### **3. Cancellation/Refund Policy**

Clients may cancel coaching or writing services by providing written notice via email at Lildog67@icloud.com. A 50% refund will be available if we are notified before contractor (Lil Dog Communications) has either provided formal feedback or written copy to meet project goals. Once contractor has fulfilled their obligation per agreement, money is not refundable.

### **4. Liability Agreement**

Story coaching clients acknowledge that they are responsible for their own writing and potential publication of any document. Lil Dog Communications is not responsible for anything written, published, or used in any format by the client. In the event of unforeseen circumstances, Lil Dog Communications reserves the right to reschedule services or provide a full refund.

### **5. Governing Law**

These terms and conditions are governed by the laws of the State of Washington. Any disputes arising under these terms shall be resolved in the appropriate courts of Washington State.

## 6. Amendments

Lil Dog Communications reserves the right to modify these terms and conditions at any time. Clients will be notified of any significant changes via email or through direct communication.

## 7. Acceptance

By booking a coaching session or writing service with Lil Dog Communications, you acknowledge that you have read, understood, and agree to abide by these terms and conditions.

***DISCLAIMER: Although I have extensive writing and teaching experience, writing is a subjective enterprise. Therefore, I cannot guarantee outcomes for your future traditional or self-publishing efforts. In addition, coaching services are sold with the understanding that we are not engaged in rendering legal, accounting or other professional services related to publishing, marketing, or sales. If legal or other expert assistance is required, the services of a competent professional should be sought. The contractor shall have neither liability nor responsibility to any person or entity with respect to any loss or damage caused, or alleged to have been caused, directly or indirectly, by the information provided to the client in pursuit of the agreed upon goal. If you do not wish to be bound by the above, please do not purchase a coaching package. Thank you, and I appreciate your consideration***